

SYMPOSIUM REPORT

International Symposium on Emerging Trends and Technologies in Libraries and Information Services (ETTLIS) December 18-20, 2008:

An Overview

An International Symposium on Emerging Trends and Technologies in Libraries and Information Services, ETTLIS-2008 was organized by the Learning Resource Centre of Jaypee Institute of Information Technology University, NOIDA-UP and Delhi College of Engineering, Delhi in technical collaboration with the Society for the Advancement of Library and Information Science, SALIS-DELHI-NCR at JIITU-NOIDA-UP during December 18 to 20, 2008.

INAUGURATION

The symposium got off with the inaugural session with the chief guest Dr. SC Khuntia, Joint Secretary, Ministry of Human Resource Development, and Prof. JP Gupta, Vice Chancellor, Dr. John Lake from the United Kingdom and Prof. Bani Singh, Chairman, LRC Advisory Committee present on the dais. The Chief Guest appreciated the efforts made by the Learning Resource Centre in collecting the professionals under one roof from various parts of the world including India for an in depth interaction and bringing out an excellent volume of papers for discussion during the course of the symposium. The speakers expressed their concern about the decreasing number of readers in the libraries. The keynote address was presented by John Lake, Chairperson, Public Library Section and Secretary of the Division for libraries serving the general public IFLA and Librarian, Barbien Library, City of London, United Kingdom.

AIM OF THE SYMPOSIUM

The aim of the symposium was to bring researchers, academicians, business community and research scholars on a common platform to share their experiences, innovative ideas and research findings about the major aspects of emerging trends and technologies in the field of knowledge resource centres and information services. The symposium succeeded in achieving its goal to an extent possible.

PARTICIPANTS

About 300 participants from all over the world attended the symposium at JITTU-NOIDA-UP and its bifurcation is as given below:

Participants from abroad: 13

United States 1

United Kingdom 1

Brazil 1

Finland 1

Srilanka 3

South Africa 1

Malaysia 1

Singapore 1

Indonesia

Bangladesh

Participants from India 287

Andhra Pradesh

Jammu& Kashmir

Punjab

Haryana

Uttranchal

Utter Pradesh

Karnataka

Maharashtra

Madhya Pradesh

Tamil Nadu

Kerala

Manipur

West Bengal

Himachal Pradesh

Gujarat

Chattisgarh

Orissa

Jammu & Kashmir

Participants from all over the world and different parts of India represented all sections of the profession, in service, ex-service, information scientists, researchers, Librarians, Information Managers, Officials dealing with the profession, representatives of the professional associations, library teachers, students, etc. Who exchanged their experiences and views threadbare and suggested as to how the profession can make a mark in the society.

PRESENTATIONS

About 250 papers on varied topics were received from different parts of the world including India for discussion which were sent to experts for their views for inclusion in the symposium volume of papers to be published for distribution to the participants for discussion but only 86 papers were recommended for printing and circulation. No compromise was made on the quality of material to be presented for discussion. The volume thus printed at Thompson Press in the record time was very much appreciated both by the participants and the experts.

THEMES OF THE PAPERS PRINTED

Emerging Technologies and their applications	11 Papers
Library Networking and Consortia	6 Papers
Open Source Software & Institutional Repositories	6 Papers
Information Literacy & Lifetime Learning	7 Papers
E-Learning & E-Governance	7 Papers
RFID and Standardization	8 Papers
Quality Assurance & Knowledge Management	7 Papers
Change Management & Marketing of Literacy Services	8 Papers
Digital Preservation & Digital Libraries	7 Papers
Use of Information Sources & Services	
In IT Era	15 Papers
Abstracts	4

BEST PAPER AWARD

The Expert Committee formed to review the papers, also found John Mr. Paul Anbu K from Southern Africa's paper, "Changing the Face of the Libraries and Librarians: Emerging Trends in Libraries and Information Centres" as the best and he was accordingly awarded the "Best Paper Award" in the Valedictory Function by the Chief Guest, Shri Umakanta Mishra, Principal Information Officer, PIB, Ministry of Information & Broadcasting on 20th December, 2008.

TECHNICAL SESSIONS

In all 13 technical sessions were held during the three days deliberations wherein 28 papers were read by the Invited Speakers and 65 papers were listed for presentation by other contributors. The Invited Speakers included the following eminent professionals from India and abroad:

- Grace M Mills
- RK Bhatt
- PR Gupta
- RK Srivastava
- VN Shukla
- Rochana Srivastava
- John Abu K
- Lakshmi
- Jagtar Singh
- S Kumar
- Sudhir Arora
- Subhash Deshmukh
- Johnson Paul
- MC Ragvan
- Luzia Sigoli Fernandes
- Hemant Sharma
- Jagdish Arora
- Ishwar Bhatt
- S Majumdar
- RC Gaur

All the technical sessions were chaired by the eminent personalities as per list given below :

- Harish Chandra, Librarian, IIT Madras
- Prakash Chand, Head, National Science Library, NISCARE, New Delhi
- John Lake, Librarian, Barbican Library, City of London
- Usha Mujoo-Munshi, Librarian, IIPA, New Delhi
- Yogendra Singh, Librarian, IIT Roorkee
- N Laxman Rao, Head, DLIS, Osmania University, Hyderabad
- NK Bar, Library & Information Officer, Election Commission of India
- IR Kumar, Chairman, SALIS-Delhi-NCR
- BS Nigam, Professor, MCRP University, NOIDA Campus
- IV Malhan, Professor, DLIS, University of Jammu
- John Paul Anbu K, Head Periodica, University of Swaziland, S. Africa
- RK Chadha, Joint Secretary, Parliament of India, New Delhi
- PR Goswamy, Director, Central Sectt. Library, New Delhi.
- Harvinder Kaur, Information Resource Specialist, Lincoln Resource Centre, Malaysia.

BOOK EXHIBITION & COMMERCIAL PRESENTATIONS

The Book Exhibition arranged on this occasion was found to be very useful by the participants and the presentations made the most informative. In this connection two commercial sessions were arranged for the co-sponsors of the Symposium and the Book Exhibition. The presentations were made by :

- iGroup Company Limited
- Emerald Group Publishing Limited
- Springer (India) Pvt. Limited
- Balani Infotech Pvt. Limited
- John Wiley & Sons (Asia) Pvt. Limited
- EBSCO Publishing
- Elsevier
- Taylor & Francis Group

The “Appreciation Certificate” was given to M/s KBD Publication for producing the quality proceeding of the symposium since it was very much appreciated by the participants.

PANEL DISCUSSIONS

Two sessions were devoted to Panel Discussions which were chaired by PB Mangla, Professor Emeritus, University of Delhi and Dr. HK Kaul, Director, DELNET and the participants were:

- N Laxman Rao
- Harish Chandra
- Jagtar Singh
- Ulta-Ritta Lahtinen
- IR Kumar
- BS Nigam
- Bani Singh
- John Lake
- Harvinder Kaur
- Grace M Mills
- Johnson Paul
- Anjana chattopadhyaya
- John Paul Anbu K

Almost all aspects of the discussions held during all the sessions in general were discussed thread bare and recommendations suggested accordingly.

VALEDICTORY FUNCTION

At the end of the day, the Valedictory Function held was chaired by Prof. JP Gupta, Vice Chancellor, Jaypee Institute of Information Technology University with IR Kumar, Chairman, SALIS-DELHI-NCR, BS Nigam, Repporteur General and Dr. Sanjay Kataria, Organising Secretary of the Symposium on the Dias.

The Chief Guest of the function was Umakant Mishra, Principal Information Officer, PIB, Ministry of Information & Broadcasting, Government of India.

Prof. JP Gupta, Vice Chancellor, JIITU, NOIDA-UP was all praise for the excellent exposition of the symposium and deliberations made thereon. BS Nigam presented the report of the symposium session by session and gave all the details about the deliberations held during all the three days.

IR Kumar, Chairman, SALIS-DELHI-NCR, the technical collaborators of the Symposium, expressed his full satisfaction over the conduct of the symposium while welcoming the delegates, the Vice Chancellor and the Chief Guest in particular.

He emphasised on some of the points in particular and requested the Chief Guest to do a favour to the profession by taking the recommendations of the symposium to the concerned authorities for its implementation and saving the country of the wasteful expenditure being made by duplicating the training of human resource in library and information services. He also highlighted the plight of library professionals coming out of universities every year without any jobs in hand as compared to other professionals who are being absorbed in the campus itself by the process of campus recruitment. A balance in demand and supply of library professionals is the need of the hour.

The Chief Guest appreciated the problem being faced by the library profession and promised to bring it to the notice of the concerned authorities, NIC in particular, to join hands with the library professional and optimise the trained human resource and public library infrastructure available in the country. He emphasised the value of library services and informed the house that he himself is a beneficiary of library services which he made use of during his lifetime as a student. It was nothing but a great applause for the library profession and a point of satisfaction in silence.

While Dr. Sanjay Kataria presented a vote of thanks, all the participants were all praise for him for an excellent conclusion of the symposium which shall be remembered as a great event in the history of Learning Resource Centre, at JIITU, in the making.

The symposium was declared CLOSED by the Hon'ble Vice Chancellor, JIITU-NOIDA, till we meet again.

The following recommendations were come out:

**INTERNATIONAL SYMPOSIUM ON EMERGING TRENDS AND TECHNOLOGIES IN
LIBRARIES AND INFORMATION SERVICES (ETTLIS): DECEMBER 18-20, 2008**

RECOMMENDATIONS

Our life, today, is virtually under the grip of information and communication technology. We are in the threshold of “knowledge and Information era” which is also known as the era of rapid change. The Information and Communication Technology (ICT) revolution and information explosion has led to the emergence of electronic information era, where ICT has changed the way of human life. Work culture in libraries is changing fast. Cyber libraries are packed with digital documents, CD-Roms and books among others. Apart from the use of internet, libraries will soon possess gadgets, even robots with artificial intelligence and other such machines that will command and perform various services for readers under the overall skilled guidance of librarians. A few years hence, paper-library and paperless-library will have to co-exist. Librarians will have to perform a major role in informal education to people at large since good governance is directly going to be linked to e-Governance. Hence , this is the right time for a strategic partnership between government authorities, National Informatics Centre (NIC) in particular and the library profession. The Recommendations of the International Symposium on Emerging Trends and Technologies in Libraries and Information Services held at JIITU-NOIDA during December 18-20, are as given below :

In view of the ICT revolution, there is an urgent need to review the possibilities of incorporating the library services with information technology and its services;

This being the right time for a strategic partnership between government and the library profession, necessary steps should be taken to initiate the action immediately;

Some serious initiatives should be taken, both by the government agencies and private agencies, to join hands with the library profession for an easy access to public information;

- National Informatics Centre, in particular should join hands with the Library profession and re-write the syllabus of Library Science courses in view of current and future demands;
- Library Science should remove the word Science in view of the its management activities due to managerial aspects and it should be known as 'Management of Library and Information Services';
- An advance course should start as MBA with Library and Information Services, like MBA with Marketing, Finance, etc., as options ;
- MBA courses being offered by JIITU-NOIDA should be the first to offer such options in their MBA curriculum;
- Every Public Library should act as a Cyber Centre for the general masses;
- Every citizen of India should have an access to all public libraries in every city of India for a free access to internet and other services under the e-governance programme with personal assistance from the library staff for handling the electronic equipment till the next generation, which is being trained in schools and colleges, comes of age;
- A network of public kiosks should be created for the benefit of rural areas by training the fresh library professionals who shall be too willing to serve near their homes instead of rushing to urban cities;
- Libraries should bridge the digital gap by providing the public access terminal to its users;
- Government should extend all possible help to equip the libraries with the electronic equipment required for the purpose in order to extend the facilities to the general masses free of cost through public libraries;
- Public libraries should inform the public about the activities of their local, state and central government through different information dissemination programmes;
- Libraries should help in realizing the dream of e-republic and e-society by networking the libraries at national and international level.

ANNEXURE

PROGRAMME SCHEDULE – ETTLIS2008

Day 1 December 18, 2008 (Thursday) Venue: ARYABHATT - II	
8:00 AM	Registration
9:30 to 10:00 AM	Welcome Tea/Coffee
Inaugural Function Venue: LT-4	
10:00 to 10:05 AM	Saraswati Vandana and Lighting of Lamp by the Dignitaries on the Dias
10:05 to 10:10 AM	Welcome Address Bani Singh Chairman Library Advisory Committee Jaypee Institute of Information Technology University, Noida
10:10 to 10:20 AM	About Symposium Sanjay Kataria Organizing Secretary, ETTLIS-2008
10:20 to 10:25 AM	Address JP Gupta Vice-Chancellor, JIITU, Noida
10:25 to 10:35 AM	Address PB Sharma Director Delhi College of Engineering, Delhi
10:35 to 11:00 AM	Keynote Address John Lake Chairperson Public Library Section and Secretary of the Division for libraries serving the general public, IFLA and Librarian Barbican Library, City of London, UK
11:00 to 11:10 Am	Inaugural Address SC Khuntia, IAS Joint Secretary, Ministry of Human Resource Development, Govt. of India.

11:10 to 11:15 AM	Vote of Thanks RK Shukla Co-Organizing Secretary ETTLIS-2008 and Librarian Delhi College of Engineering, Delhi
11:15 to 11:45 AM	High Tea/ Coffee

Session – I Venue : LT – 4 (11:45 AM to 1:00 PM)	
Chair Person	Harish Chandra Librarian, IIT Madras, Chennai.
Invited Speakers	Ulla-Riitta Lahtinen Planner, AMKIT Consortium - Libraries of Finnish Universities of Applied Sciences, Finland. <i>Topic: AMKIT Consortium Library Cooperation among the Universities of Applied Sciences (UAS) in Finland</i> HK Kaul Director, Developing Library Network, Delhi India <i>Topic: Library Networks in the New Millennium: Emerging Trends</i>
Rapporteur	Sangeeta Kaul
1:00 to 1:45 PM	Lunch
Session – II Venue : LT – 4 (1:45 to 2:45 PM)	
Commercial Presentations – I	
1:45 to 2:00 PM	iGroup Company, Ltd.
2:00 to 2:15 PM	Emerald Group Publishing Limited
2:15 to 2:30 PM	Springer (India) Pvt Limited
2:30 to 2:45 PM	Balani Infotech Pvt. Ltd.
Session – III (2:45 to 4:00 PM)	
Session III – A Venue: LT-4	Session III-B Venue: LT-5
THEME: LIBRARY NETWORKING AND CONSORTIA Chair Person: Prakash Chand Head, National Science Library, NISCARE, New	THEME: RFID AND STANDARDIZATION Chair Person: John Lake

<p>Delhi</p> <p>Invited Speakers:</p> <p>Grace M Mills Professor Law and Director Law Library, Himline University, USA <i>Topic : Library Consortia: A valuable partnership for reaching out to the world</i></p> <p>Yogendra Singh, Librarian, IIT Roorkee <i>Topic: Collection Building and Usage Pattern of E-resources in Academic Libraries in India: A Case Study of Level One Institutions of Indest-Consortium</i></p> <p>RK Bhatt, HOD, DLIS, University of Delhi <i>Topic: Library Consortiums: A Strategic Solution for the libraries to over come the financial crunch.</i></p> <p>Rapporteurs: Projesh Roy Kamini Parera</p> <p>Contributed Papers:</p> <p>Bobby Phuritsabam and Th Purnima <i>A plan Proposal of Library Networking and Resource Sharing in Manipur</i></p> <p>Vinod K Mihir and Amit Thapar <i>Consortia Model for IBS Libraries: A Cost Reduction Approach</i></p> <p>Shiv Sindhu Chaouksey <i>Library Netware: An Evaluation study of libraries for Indian Council of Social Science Research Institutes</i></p> <p>Sanjay Kataria, Manish Singh and Akansha Chitkara One Library Network: A Concept</p>	<p>Chair person, Public Libraries Section & Secretary of the Division for Libraries Serving the General Public, IFLA & Librarian, Barbican Library, City of London, England, UK.</p> <p>Invited Speaker:</p> <p>RK Chadha Jt. Secretary, Parliament of India <i>Topic: RFID and Smart Card</i></p> <p>Rapporteurs: KP Singh AP Singh</p> <p>Contributed Papers:</p> <p>T B Ghosh <i>Application of RFID Technology in Sardar Vallabhbhai National Institute of Technology (SVNIT), Surat, India: An Experience</i></p> <p>Vivek Singh and Manisha Singh <i>Implementation of RFID System in Libraries</i></p> <p>Prabir Kumar Bhattacharya, S Kasturi Rangan and D Kalyani <i>RFID Applications in Library Management System</i></p> <p>K P Singh and Salek Chand <i>RFID: A Multifidous Technology</i></p> <p>Gurwant Singh and Madhu Midha <i>RFID Technology: A Boon for the Libraries</i></p> <p>Dhaval H Kotecha <i>RFID Technology and Library Automation</i></p> <p>Shekhar HP and Raghavendra R <i>Use of Biometric and RFID Technologies in Libraries</i></p>
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	Manoj Singh and Others <i>Plan, Design and Integration of RFID Technology with Integrated Library System(ILS)</i>
4:00 to 4:15 PM	Tea/ Coffee
Session – IV (4:15 to 5:30 PM)	
Session IV – A Venue: LT-4	Session IV-B Venue: LT-5
<p>THEME: OPEN SOURCE SOFTWARE AND INSTITUTIONAL REPOSITORIES</p> <p>Chair Person: Usha Mujoo-Munshi Librarian, IIPA, New Delhi</p> <p>Invited Speakers:</p> <p>PR Gupta Head, School of IT, CDAC Noida, UP <i>Topic: Open Source Software : A boon for institutional repositories"</i></p> <p>RK Srivastava Chief Librarian, Supreme Court of India Topic: Open Access Indian Legal Sources : An Overview</p> <p>Rapporteur: Rishi Tiwari Rajesh Kumar Bhardwaj</p> <p>Contributed Papers:</p> <p>MP Singh <i>Knowledge Repositories: The Emerging trends of Accessing Knowledge in Global Environment</i></p> <p>Kanchan Kamila <i>Koha: The Open Source Software for Library Management</i></p> <p>Mallikarjun Dora, Bulu Maharana and Shashikanta Jena <i>Open Source Movement in Indian Libraries: An Analytical Study</i></p> <p>Mamta Rajput, Kamal Kant, and Raghiv Yahya Digital Repository of AKGEC: A Study</p>	<p>THEME: DIGITAL PRESERVATION AND DIGITAL LIBRARIES</p> <p>Chair Person: Yogendra Singh Librarian, IIT Roorkee.</p> <p>Invited Speakers:</p> <p>VN Shukla Group Coordinator, C-DAC Noida, UP <i>Topic: Universal Digital Library: Case Study</i></p> <p>John Paul Anbu K, Head Periodical, University of Swaziland, South Africa Topic: <i>Digital Preservation: Preservation challenges during the time of Digital Deluge</i></p> <p>Rochana Srivastava Topic: Legal Issues for Digitization</p> <p>Rapporteur: AP Singh Anil Singh</p> <p>Contributed Papers:</p> <p>PK Walia and Versha Shah <i>Digital Libraries Initiative in India</i></p> <p>CR Satpute, S Chavan, S Deshmukh and Deep Dandge <i>Digital Preservation: Needs and Requirements</i></p> <p>Kamini Perera <i>E-Resources: One Stop Shopping of Big Shopping Mall for Scholarly Communication</i></p>

<p>Jay Bhat E-repository at Drexel University (iDEA)</p>	<p>Mohammad Haroon Khan, and Rao Ashher Kamal Waris <i>Digital Libraries: Problems, Issues and Challenges</i></p> <p>Anil Kumar Dhiman and Mahesh Singh <i>Perspectives on Digital Libraries</i></p>
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Day – 2
December 19, 2008 (Friday)
Venue: ARYABHATT - II

Session – V
Venue : LT – 4
(8:45 to 9:30AM)

Chair Person	<p>N Laxman Rao Former Director, UGC Academic Staff College, and Head, DLIS Osmania University, Hyderabad</p>
Chair Person	<p>John Anbu K University of South Africa, South Africa. <i>Topic: Changing Face of Libraries and Librarians: Emerging Trends in Libraries & Information Centres</i></p> <p>Laksmi <i>Topic: Implementing Social Control at the Jakarta Public Library</i></p>
Rapporteur	Jogendra Singh

Session – VI
(9:30 to 11:00 AM)

Session VI – A Venue: LT-4	Session VI-B Venue: LT-5
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<p>THEME: INFORMATION LITERACY AND LIFELONG LEARNING</p> <p>Chair Person: NK Bar Library and Information Officer, Election Commission of India, New Delhi</p> <p>Invited Speakers:</p> <p>Jagtar Singh Professor and Head DLIS and Dean, Faculty of Education and Information Science, Punjabi University Patiala <i>Topic: Information Literacy: The Lifeline of Learning, Understanding and Knowledge Management</i></p>	<p>THEME: E-LEARNING AND E-GOVERNANCE</p> <p>Chair Person: IR Kumar Chairman, SALIS Delhi NCR</p> <p>Invited Speakers:</p> <p>Sudhir Arora Librarian, IGNOU, Delhi <i>Topic: National Open and Distance Learners' Library & Information Network [NODLINET]: Quality Management for Distance Learners</i></p> <p>Subhash Deshmukh, Librarian GGSIP University,</p>
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<p>S Kumar Professor, DLIS, Vikram University, Ujjain, MP <i>Topic: To Be Notified</i></p> <p>Rapporteurs: Narender Kumar Pawan Agarwal</p> <p>Contributed Papers:</p> <p>M Natarajan and Upendra Bhakta <i>Technology and Information Literacy New Tools for Accessing Information in Digital Environment</i></p> <p>Ruwan Gamage <i>Visualization and Mapping of Information for Literacy</i></p> <p>Nafiz Zaman Shuva <i>Integrating Information Literacy into the University Curriculum of Bangladesh: A Proposal</i></p> <p>Balu G Mukhyadal, Shashank Sonwane and AA Vaishnav <i>Information Literacy: A Scientometric Study Based On LISA</i></p> <p>Naresh Chandra Verma <i>Information Literacy and Life-Long Learning</i></p>	<p>Delhi. <i>Topic: Role of Libraries and Librarian in E-Learning</i></p> <p>Rapporteurs: Satendra Kumar JS Lohiya</p> <p>Contributed Papers:</p> <p>Rasmita Mohanty <i>E-governance and LIS Profession in India: An Overview</i></p> <p>CK Sharma, Anil Kumar and Jasbir Singh <i>User Acceptance, Promising Delivery and Evaluation of E-Learning in Corporate</i></p> <p>Phuldeep Sheoran, Umesh Gulla, Mohinder Singh <i>Critical Factors in Implementation of Corporate E-Learning</i></p> <p>BBR Vardhanam, PSN Murthy <i>e-Learning – A Case Study at Visakhapatnam Steel Plant</i></p> <p>M Ram E- Learning: Current Trends and Challenges</p> <p>Shri Ram and Sanjay Kataria <i>E-Learning and Information Access in Distance Education: Challenges and Opportunity for Library and Information Centers.</i></p>
<p>11:00 to 11:30 AM</p>	<p>Tea/Coffee</p>
<p>Session – VII (11:30 AM to 1:00PM)</p>	
<p>Session VII – A Venue: LT-4</p>	<p>Session VII-B Venue: LT-5</p>
<p>THEME: CHANGE MANAGEMENT & MARKETING OF LIBRARY SERVICES</p> <p>Chair Person: BS Nigam Professor, MCRP University, Noida Campus</p> <p>Invited Speakers:</p> <p>Johnson Paul,</p>	<p>THEME: QUALITY ASSURANCE AND KNOWLEDGE MANAGEMENT</p> <p>Chair Person: IV Malhan Professor, DLIS, University of Jammu</p> <p>Invited Speakers:</p> <p>Harish Chandra</p>

<p>Dy. Director, National Library, Singapore Topic: <i>Collaborative Business Modeling: Success and Pitfalls</i></p> <p>MC Ragvan, Former Librarian, IIPA and UNESCO Expert. Topic: <i>TQM and Libraries</i></p> <p>Luzia Sigoli Fernandes COSTA, Sidney BARBOS & Eliane Serrão Alves MEY Topic: <i>The Categorical Representation and Indexing of Posters</i></p> <p>Rapporteurs: OP Hooda Lata Suresh</p> <p>Contributed Papers:</p> <p>Mohammed Imtiaz Ahmed <i>Transforming Librarians into Information Scientist</i></p> <p>PV Konnur and Raghavendra R <i>CRM practices in Libraries</i></p> <p>HS Waydande and Dhananjay B Sutar <i>Management of Changes in Libraries and Information Centers in ICT Environment: A Strategy towards Knowledge for All</i></p> <p>BR Doraswamy Naick <i>Information Retrieval in University Using Automated Library System and e- resources</i></p> <p>Mahendra Kumar Arya <i>Marketing Strategy for Information Services in Libraries</i></p>	<p>Librarian, IIT, Madras, Chennai Topic: <i>Quality Assurance for Customer Satisfaction in Today's Libraries Through ISO 9001:2000 Standard</i></p> <p>Hemant Sharma Professor, DLIS, Giwaji University, Guawlier Topic: <i>to be notified</i></p> <p>Rapporteurs: Rishi Tiwari Prabha Sharma</p> <p>Contributed Papers:</p> <p>Ramesh Jayswal <i>Guidelines for Information Professional to Create and Sustain Their Own Values in Research Organization</i></p> <p>Deepti Madaan and Suresh K Chauhan Content Management and World of Open Source Software.</p> <p>Saroj Kumar Panda and Shashikanta Jena <i>Knowledge Management a tool for Librarians: An approach</i></p> <p>Theresa Williams, Lalithamba C, Jaya Bharathy and Chandrika Narasimhaiah <i>Best practices followed to promote E-Resources at Wipro Technologies</i></p> <p>RN Malwiya <i>Knowledge Management in Digital Environment</i></p>								
<p>1:00 to 1:45 PM</p>	<p>Lunch</p>								
<p style="text-align: center;">Session – VIII Venue : LT – 4 1:45 to 2:45 PM</p>									
<p style="text-align: center;">Commercial Presentations - II</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 20%;">1:45 – 2:00 PM</td> <td>John Wiley & Sons (Asia) Pvt. Ltd</td> </tr> <tr> <td>2:00 – 2:15 PM</td> <td>EBSCO Publishing</td> </tr> <tr> <td>2:15 – 2:30 PM</td> <td>Elsevier</td> </tr> <tr> <td>2:30 – 2:45 PM</td> <td>Taylor & Francis Group</td> </tr> </table>		1:45 – 2:00 PM	John Wiley & Sons (Asia) Pvt. Ltd	2:00 – 2:15 PM	EBSCO Publishing	2:15 – 2:30 PM	Elsevier	2:30 – 2:45 PM	Taylor & Francis Group
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Session – IX
2:45 Pm to 4:15 PM
Venue : LT – 4

THEME	EMERGING TECHNOLOGIES AND THEIR APPLICATIONS
Chair Person	John Paul Anbu K Head Periodical, University of Swaziland, Southern Africa
Invited Speakers	<p>Jagdish Arora Director, INFLIBNET, Ahmedabad Gujarat <i>Topic: Library 2.0: Innovative Technologies for Building Libraries of tomorrow</i></p> <p>John Lake Chair Person, Public Libraries Section & Secretary of the Division for Libraries Serving the General Public, IFLA & Librarian, Barbican Library, City of London, England, UK. <i>Topic: Here Today: More Tomorrow: an overview of Emerging Technologies - Issues and Challenges</i></p> <p>Harvinder Kaur Information Resource Specialist, Lincoln Resource Center, Malayisa <i>Topic: Presenting and promoting library services using Web 2.0/face book</i></p>
Rapporteurs	AP Singh Harish Goyal
Contributed Papers	<p>Bedarata Das <i>Digital Library and Web 2.0: An Analysis</i></p> <p>LJ Haravu <i>Web 2.0 and the Future of Library Management System</i></p> <p>Dinesh K S and Khaizer Nikam <i>The Role of Blogs in Engineering College Libraries and their Applications in Upgrading Library Services</i></p> <p>CS Mishra, S Munda and P Viswakarma <i>Wiki on Library Perspective</i></p> <p>RK Shukla, Jata Shankar Gupta and SK Sahoo Application of Web 2.0 Technologies in Libraries: A Close Watch</p> <p>Ranjita Das and Shashi Jena Trends in Information Technology: Challenges for Librarianship</p> <p>S Shiva Chidambaram Emerging challenges and Issues: Resource Discovery Tools in the Digital Library Environment</p> <p>Sanjay Kataria, Manas Jaiswal and Rajat Sehgal Enhancement of Library Services Using Web 2.0 Technologies: A Proposed Model for LRC IIIT University Noida</p>

4:15 to 4:30 PM		Tea/Coffee & Exhibition	
Session – X Pannel Discussion - 1 Venue : LT – 4 (4:30 to 5:30 PM)			
THEME		EMERGING TRENDS IN LIS	
Chair Person	PB Mangla Professor Emeritus, University of Delhi		
Rapporteurs	KP Singh Anil Kumar		
Panelists	N Laxman Rao Former Director, UGC Academic Staff College, and Head, DLIS Osmania University, Hyderabad Harish Chandra Librarian, IIT Madras, Chennai BS Nigam Head, Department of Lib & Info. Science, MCNUJ & C University, Noida Campus Jagtar Singh Professor and Head DLIS and Dean Faculty of Education and Information Science, Punjabi University Patiala Ulla-Riitta Lahtinen Planner, AMKIT Consortium - Libraries of Finnish Universities of Applied Sciences, Finland. IR Kumar, Chairman, SALIS, Delhi-NCR Chapter Bani Singh Chairman, Library Advisory Committee Jaypee Institute of Information Technology University, Noida		

WALK AROUND CAMPUS
(5:30 – 6:00 PM)

Day – 3 December 20, 2008 (Saturday) Venue: ARYABATT - II Session –XI Venue : LT – 4 (9:30 to 10:30 AM)	
Chair Person	RK Chadha Joint Secretary, Parliament Library

Invited Speakers	Ishwar Bhatt Librarian BITS, Pilani, Rajasthan <i>Topic: Education for LIS Professionals in the Technology Era</i>
Rapporteur	Salek Chand
10:30 to 11:45 PM	Tea/Coffee
Session –XII Venue : LT – 4 (10:45 AM to 1:00 PM)	
THEME	USE OF INFORMATION SOURCES AND SERVICES IN IT ERA
Chair Person	PR Goswami Director, Central Secretariat Library, New Delhi
Co-Chair Person	Harvinder Kaur Information Resource Specialist Lincoln Resource Center, Malaysia
Invited Speakers	S Majumdar University Librarian, Delhi University Library System, Delhi University, <i>Topic: Project Planning for Digitization</i>
	RC Gaur Head, Kala Nidhi, IGNC, Delhi <i>Topic: Digital Archives of Rare Books @ Kala Nidhi</i>
Rapporteurs	PK Jain Debal C Kar Dharmendra Sengar
Contributed Papers	Salma Khan <i>Internet Use by Teachers and Students at Institute of foreign Trade & Management & College of Engineering & Technology, Moradabad: a case study</i>
	Binoda Behera, and Shashikanta Jena <i>Redesigning Information Management Strategy in MNC Libraries: A analytical study</i>
	Sudha ST and Harinarayana NS <i>Use of Information Resources by Professional and Non-Professional College Students: A Study</i>
	Ruchika Krishna and Vikash Saxena <i>Evaluation of the Services of Central Library, C.S.J.M. University, Kanpur: A Case Study</i>
	Samita Wadhera <i>Effect of the Emerging Technologies on the Functioning of University Libraries of Jammu Region: A Case Study</i>
	BS Nigam and SS Ahmed Sarmast <i>Use of Electronic Information Sources By The Users of Karnataka State Universities: An</i>

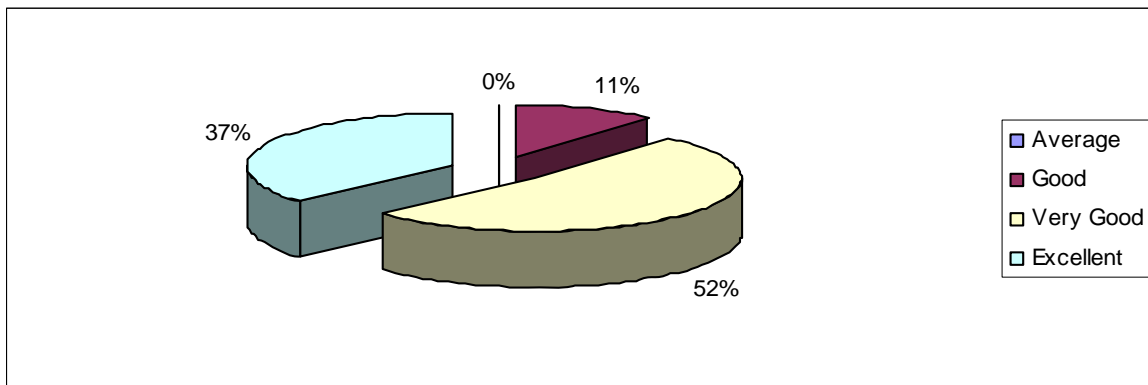
	<p><i>Evaluative Study</i> Nimai Chand & Others <i>Electronic Information Resources in Visva-Bharati Library: An Observation.</i></p> <p>Madan D Golwal, S Sonwane and AA Vaishnav Use Analysis of E-Journals</p> <p>Rajeev Kumar <i>Use Of E-Resources By Doctors in ISIC Library.</i></p> <p>Manju Yadav <i>Indian Web Resources in the Field of Social Sciences: An Analytical Study</i></p> <p>Ayesha Khaton <i>Comparative Analysis of Citation Database: Web of Science, Scopus and Google Scholar</i></p> <p>B Chakraborty, S Chakraborty and Pritam Gurey <i>How to Integrate a Marginalized Culture to the Multiculture Pularity in India: A study of the Demographic and Info library Realities of the Santhal Community</i></p> <p>Sudeep Sharma <i>Impact of Information Technology on Library Services in Private Institutions of Western U.P Imparting Professional Education: An Evaluative Study</i></p> <p>Satendra Kumar and Kalpana <i>Technology Based Library & Information Services</i></p>
1:00 to 1:45 PM	Lunch
<p>Session – XIII Panel Discussion - II Venue : LT – 4 (2:45 to 3:30 PM)</p>	
<p>THEME</p> <p>Chair Person</p> <p>Co-Chair Person</p> <p>Rapporteurs</p> <p>Panelists</p>	<p>RESHAPING THE LIBRARIES: CHALLENGES, PROBLEMS AND SOLUTIONS</p> <p>HK Kaul Director, DELNET, New Delhi</p> <p>John Lake Chair Person, Public Libraries Section & Secretary of the Division for Libraries Serving the General Public, IFLA & Librarian, Barbican Library, City of London, England, UK.</p> <p>AP Singh</p> <p>Harish Chandra Librarian, IIT Madras, Chennai.</p> <p>Harvinder Kaur Library & Information officer, American Embassy and Information Centre, Malaysia</p> <p>Grace M Mills Professor Law and Director Law Library, Himline University, USA</p>

	<p>Johnson Paul Dy. Director, National Library, Singapore</p> <p>Anjana Chattopadhyaya Director, National Medical Library, New Delhi</p> <p>John Paul Anbu K Head, Periodical, University of Swaziland, Southern Africa</p>
<p>Valedictory Function Venue : LT – 4 (3:30 to 5:00 PM)</p>	
<p>3:30 to 3:35 PM</p> <p>3:35 to 3:55 PM</p> <p>3:55 to 4:10 PM</p> <p>4:10 to 4:15 PM</p> <p>4:15 to 4:30 PM</p> <p>4:30 to 4:40 PM</p>	<p>Welcome Address IR Kumar Chairman SALIS-DELHI NCR</p> <p>Reports and Recommendations of Symposium BS Nigam Head Department of Library and Information Science MCRP University Bhopal, Noida Campus.</p> <p>Open House Discussion/Feedback/Suggestion by Participants</p> <p>Address JP Gupta Vice-Chancellor Jaypee Institute of Information Technology University, Noida</p> <p>Address by Chief Guest Kanta Mishra Principal Information Officer PIB, Ministry of Information & Broadcasting Govt. of India</p> <p>Vote of Thanks Sanjay Kataria Organizing Secretary, ETTLIS-2008 Head, Learning Resource Center, JIITU</p>
<p>4:40 to 5:00 PM</p>	<p>Tea/Coffee</p>

PARTICIPANTS FEEDBACK

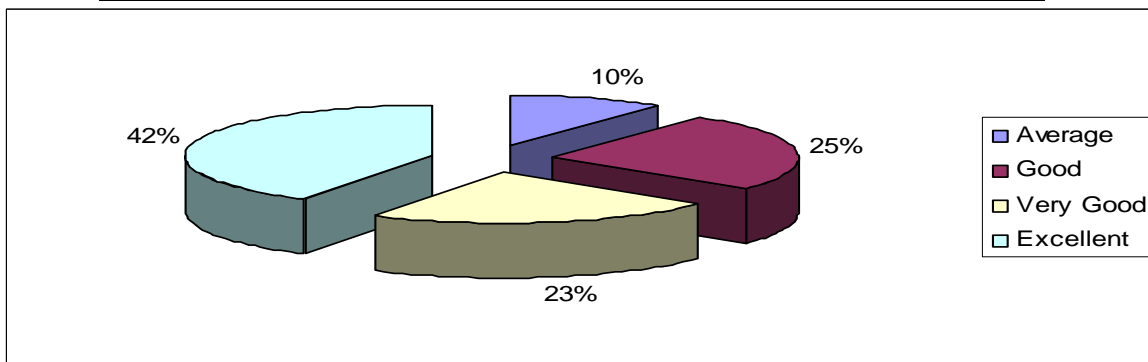
Conference Theme:

Average	Good	Very Good	Excellent
0	11	52	37



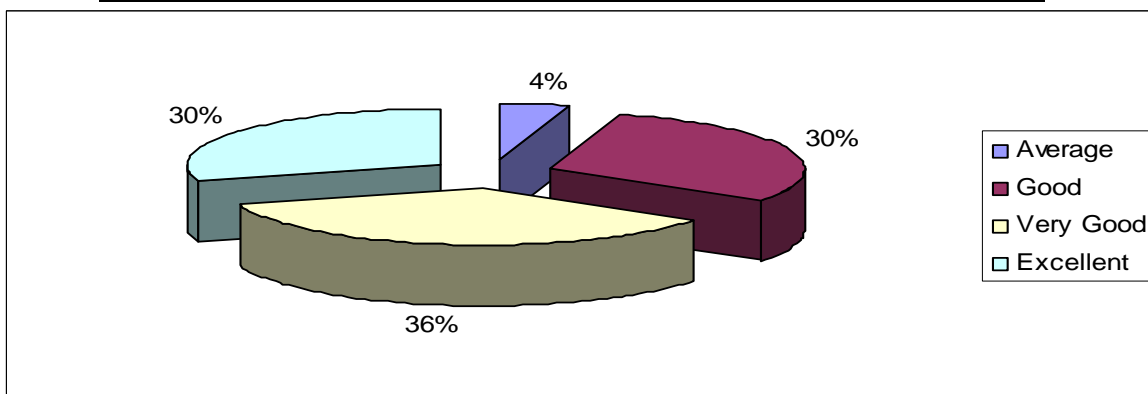
Conference Kit:

Average	Good	Very Good	Excellent
10	25	23	42



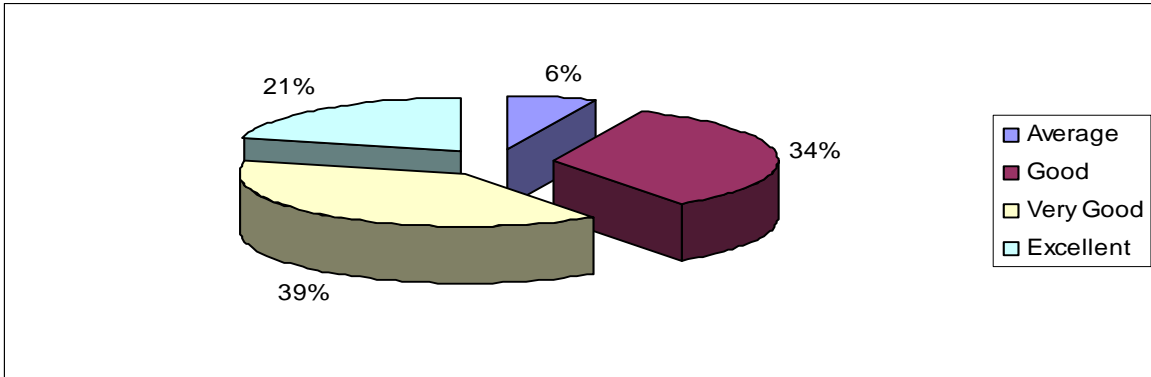
Conference Proceedings:

Average	Good	Very Good	Excellent
4	30	36	30



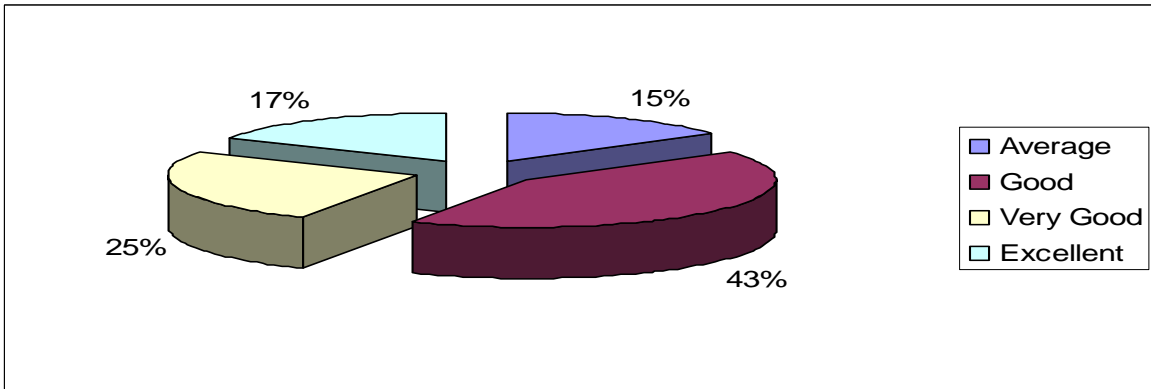
Conference Souvenir:

Average	Good	Very Good	Excellent
6	34	39	21



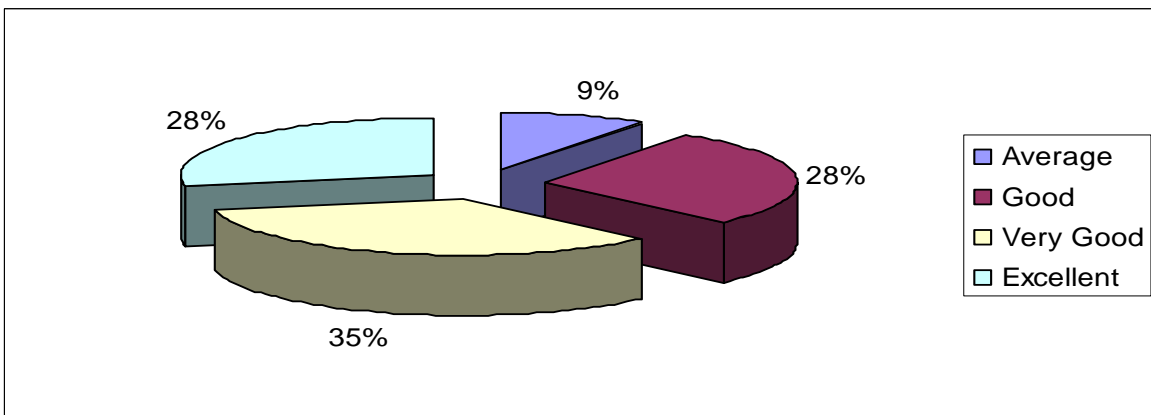
Name Badges:

Average	Good	Very Good	Excellent
15	43	25	17



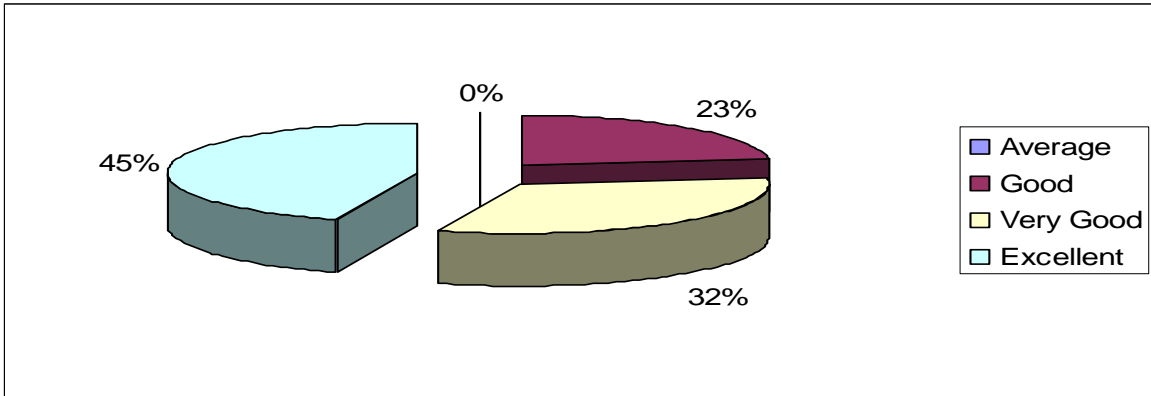
Accommodation:

Average	Good	Very Good	Excellent
9	28	35	28



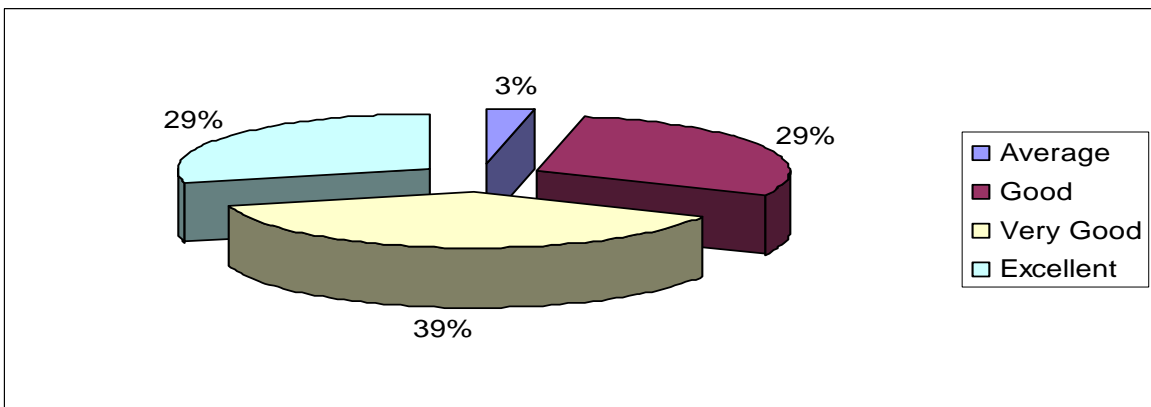
Food and Breakfast:

Average	Good	Very Good	Excellent
0	23	32	45



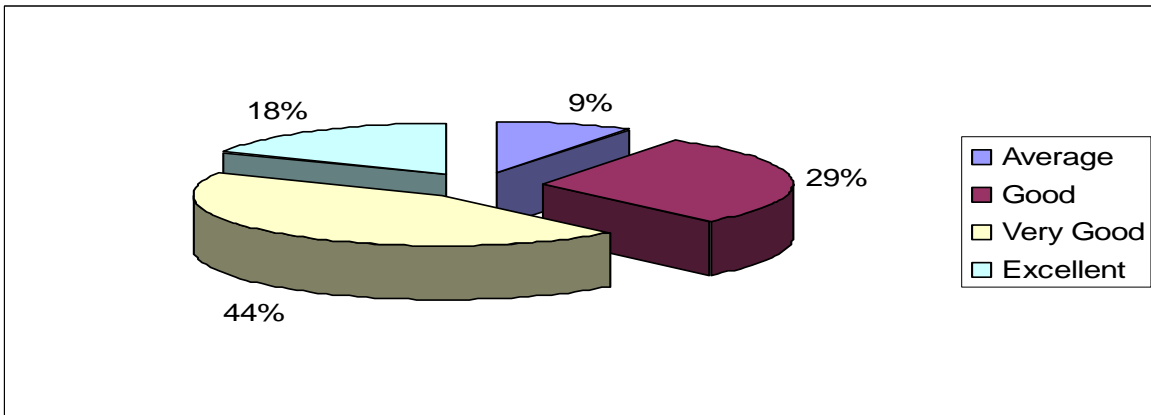
Inaugural Session:

Average	Good	Very Good	Excellent
3	29	39	29



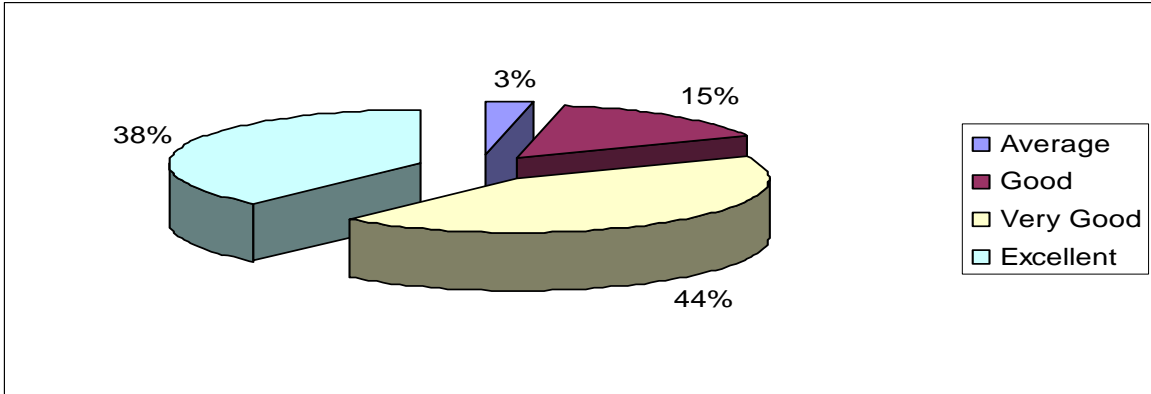
Technical Session:

Average	Good	Very Good	Excellent
9	29	44	18



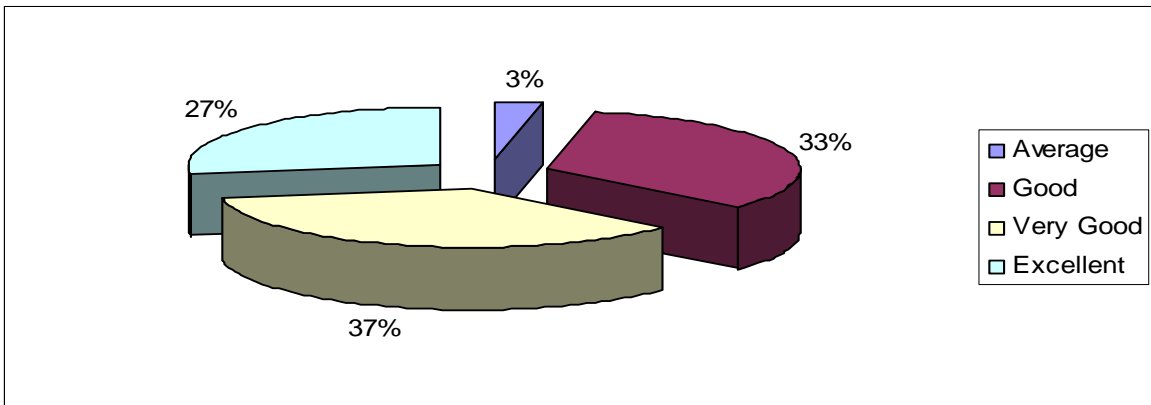
Standard of the Invited Speakers:

Average	Good	Very Good	Excellent
3	15	44	38



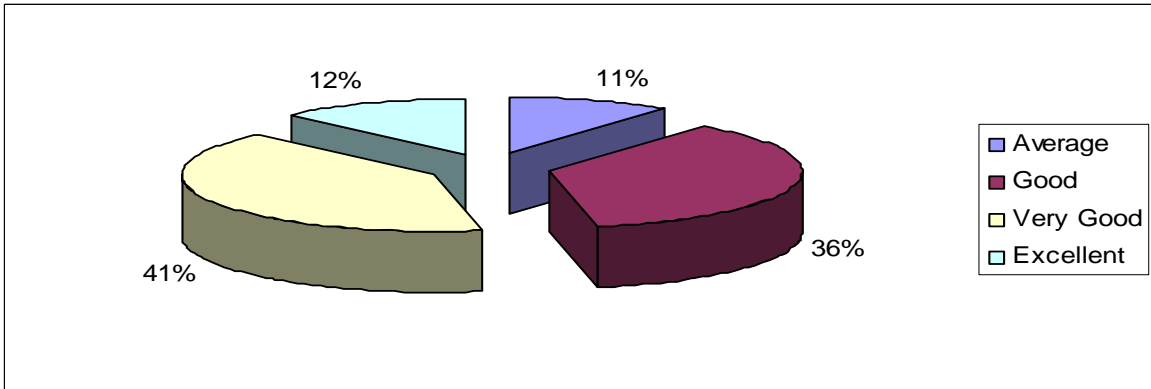
Quality of Papers:

Average	Good	Very Good	Excellent
3	33	37	27



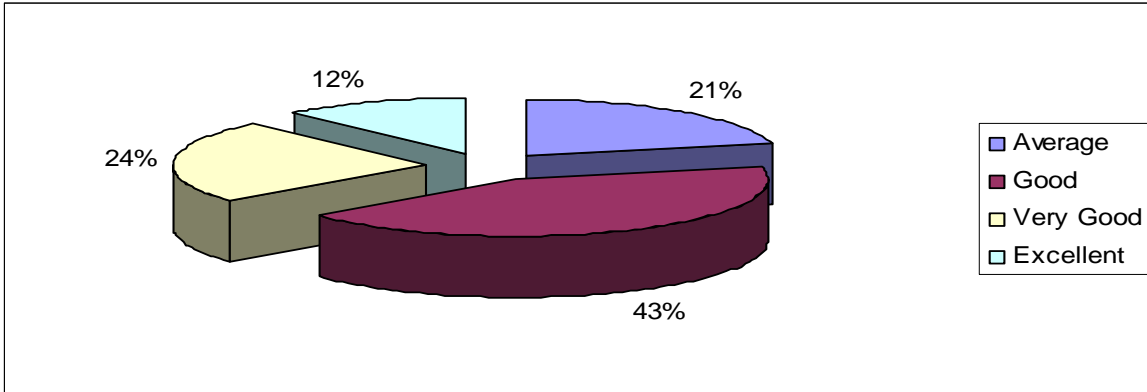
Conduction of Sessions:

Average	Good	Very Good	Excellent
11	36	41	12



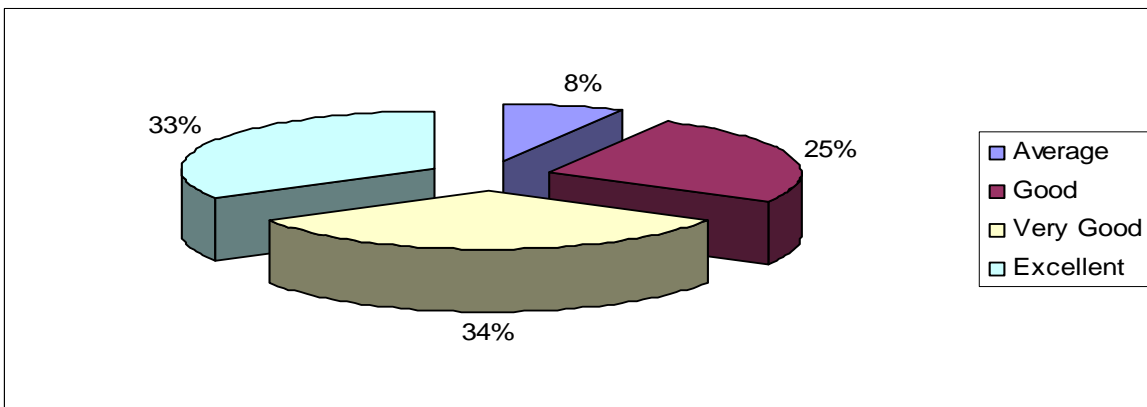
Transport:

Average	Good	Very Good	Excellent
21	43	24	12



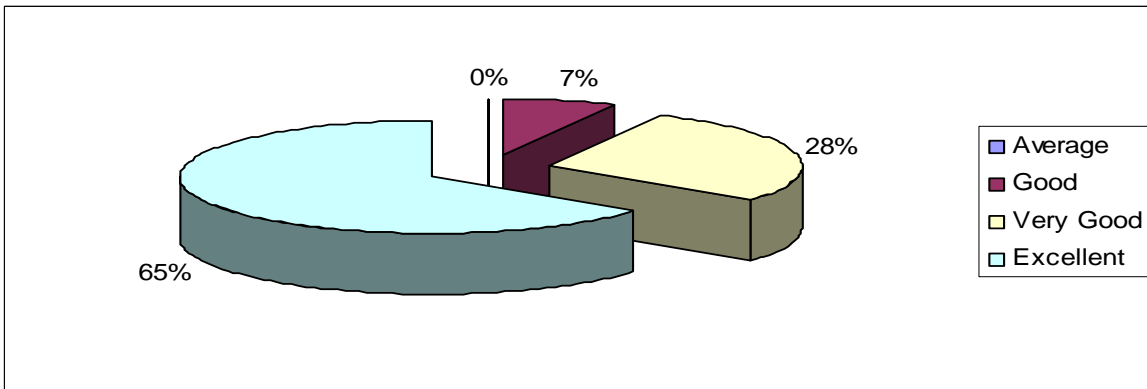
Cultural Evening:

Average	Good	Very Good	Excellent
8	25	34	33



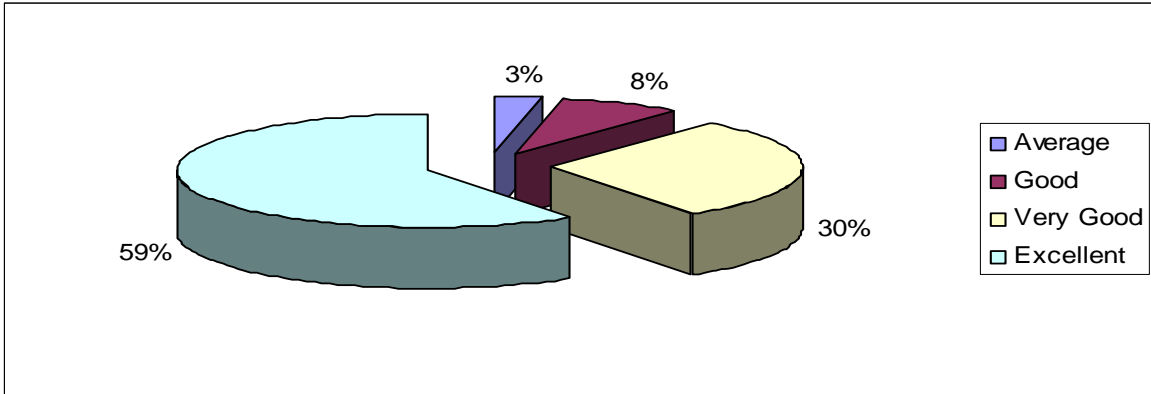
Campus Environment:

Average	Good	Very Good	Excellent
0	7	28	65



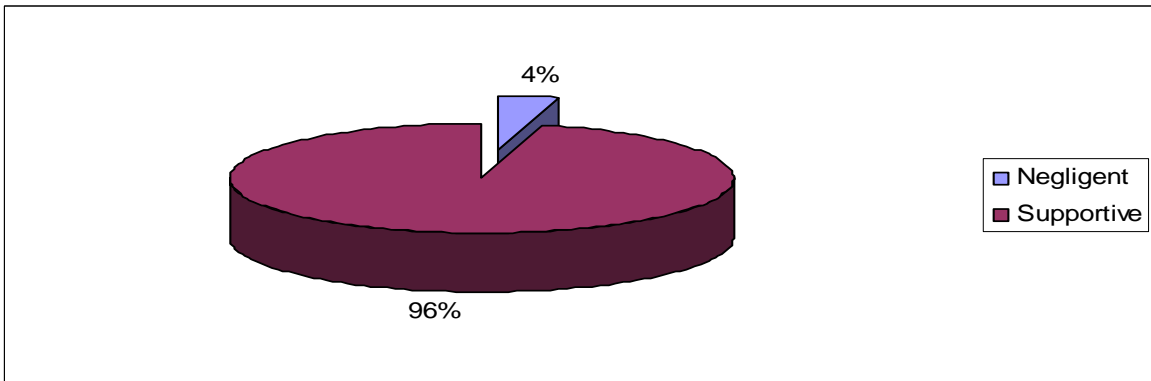
Conference Venue:

Average	Good	Very Good	Excellent
3	8	30	59



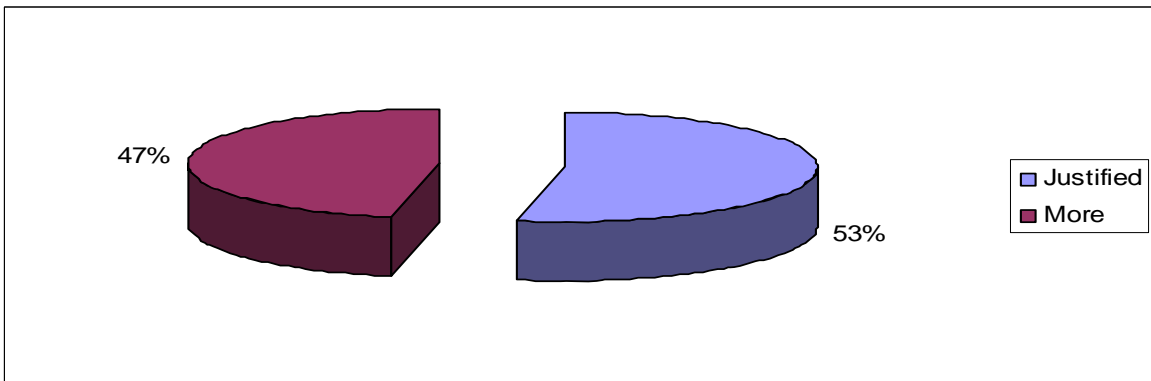
Management Team (Staff/Students):

Negligent	Supportive
4	96



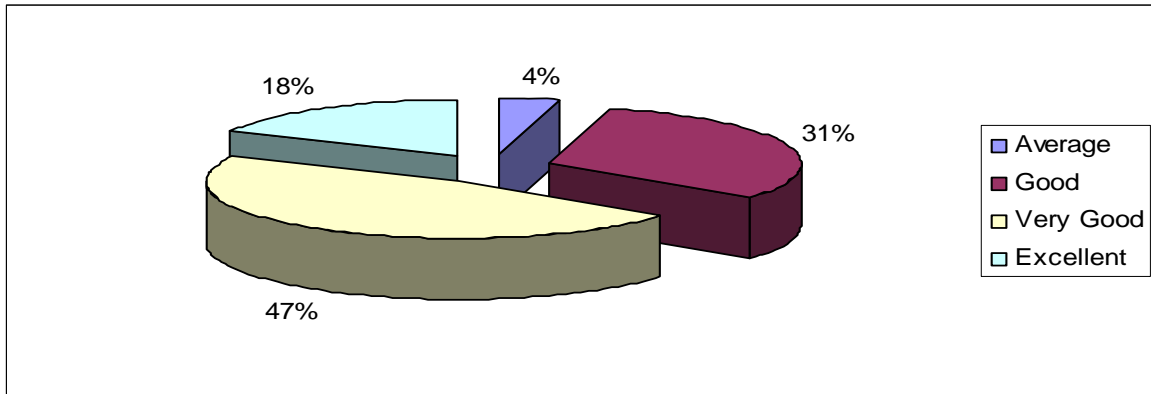
Conference Delegation Fee:

Justified	More
53	47



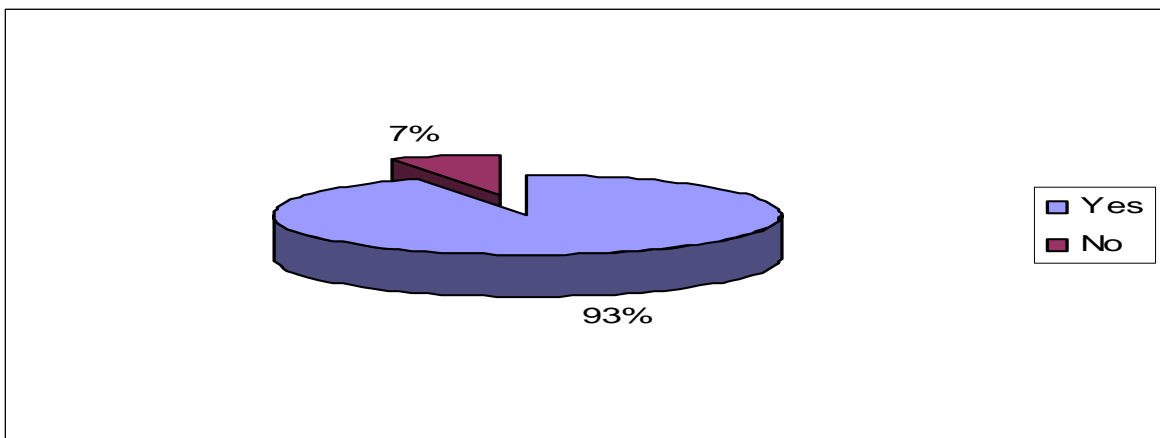
Valedictory Session:

Average	Good	Very Good	Excellent
4	31	47	18



Will you prefer to attend any other program conducted by University in future:

Yes	No
93	7



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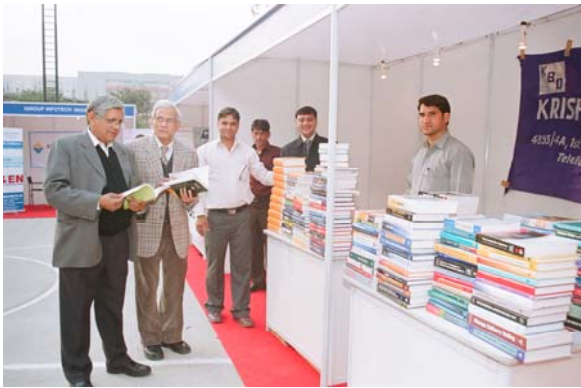
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